



## Limited Warranty

Thank you for selecting an Anthem instrument. Anthem distributes its instruments through a very exclusive network of authorized dealers.

### Coverage of Warranty & Exclusions

Anthem Musical Instruments ("Anthem") warrants that its instruments, when purchased directly through an authorized Anthem dealer, will be free from defects in materials and workmanship for a period of one (1) year from the date of purchase, subject to the limitations contained in this warranty. If a wood instrument cracks within six (6) months after the date of purchase, it will be replaced, or repaired at Anthem's sole discretion. There will be a modest charge for transferring keys and shipping, if necessary. Anthem does not warranty wood instruments that are rented.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. YOU MUST KEEP YOUR PROOF OF PURCHASE AS IT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

If at any time during the period of warranty coverage, this instrument malfunctions as a result of faulty materials or workmanship, Anthem will repair the defect(s) or replace the instrument, as it deems appropriate in its sole discretion. Anthem reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. If replacement of your instrument is deemed appropriate by our staff, Anthem will replace the instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument. In the unlikely event that your instrument is lost or damaged beyond repair, while in the possession of Anthem for repair, Anthem will replace that instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument. Any insurance covering the instrument, including but not limited to collector's value insurance, must be carried by owner at owner's expense.

### THIS WARRANTY IS SUBJECT TO THE FOLLOWING LIMITATIONS

#### THIS WARRANTY DOES NOT COVER:

- Any instrument that has been altered in any way or upon which the serial number has been tampered with or altered.
- Any instrument upon which false information concerning ownership or date or place of purchase has been given.
- Any instrument that has been damaged due to willful destruction, misuse, negligence, accident, or improper operation.
- The subjective issue of tonal characteristics.
- Shipping damages of any kind (claims must be presented to carrier).
- Any instrument that has been subjected to extremes of humidity or temperature.
- Normal wear and tear, including surface deterioration caused by atmospheric conditions or perspiration acids or extremes in temperature or humidity, oxidation or tarnishing of silver or silver plated parts, instrument adjustments (such as pad shimming, adjustment of keys, adjustments of key motion (including binding), joint fittings, pads, springs or felts).
- Any instrument that has been purchased from an unauthorized dealer, or upon which unauthorized repair or service has been performed.

ANTHEM MAKES NO OTHER EXPRESS WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU. IN NO EVENT SHALL ANTHEM BE HELD LIABLE FOR DAMAGES WHICH EXCEED THE PURCHASE PRICE PAID FOR THE INSTRUMENT.

ANTHEM SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF ANTHEM OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND ANTHEM SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

### How To Obtain Warranty Service :

If the instrument malfunctions or is defective in workmanship and/or materials, you must contact your local authorized Anthem dealer and request that they contact Anthem to request a Return Authorization form. Owner must provide upon such request: (1) a copy of the sales receipt/proof of purchase, (2) a complete written description of the malfunction of the instrument, and (3) Owner's name, address and phone number. Upon receipt of a Return Authorization Form, the Dealer or Owner must ship the instrument to Anthem, freight and insurance pre-paid. If non-warranty work is required or recommended by Anthem, a quotation will be issued and must be approved by you before any non-warranty work is commenced. You should consider quotations obtained for non-warranty work immediately and advise Anthem promptly of your wishes. You are not required to purchase non-warranty work in order to obtain service on materials covered by this warranty. Following its inspection of an instrument upon its arrival, Anthem will advise you or your dealer of the action to be taken and approximate date of completion. The repaired instrument will be returned to you or your dealer, freight collect insured. Only Anthem may perform warranty service and any service performed by unauthorized persons will void this warranty. Anthem disclaims liability for defects or damage caused by services performed by unauthorized persons or non-warranty service not performed by Anthem.